A Message from Tim Bridgers & Live Oak Bank

Good afternoon partners,

I hope that you and your families are staying healthy during this time. I also hope that your businesses are mitigating the impacts successfully. We are thinking about you!

Live Oak continues to be on the front line with our customers working towards disaster relief financing options. Of course, there are many questions we don’t have answers to right now. We can assure you that we are working hard to learn more and will share updates as we receive them.

We are working closely with the SBA to determine what options are available to borrowers. As we wait to hear from them, please check out the SBA’s disaster relief page for current details. Disaster Assistance Loan Program: https://disasterloan.sba.gov/ela/Information/ApplyOnline

Like you, we are committed to supporting our customers and helping their businesses in the face of an ever-changing environment. We’ve put together these resources for our customers to provide guidance as their businesses evolve. Please feel free to share these with your customers as well; we’re in this together.

Below is a list of resources that may provide further guidance as your business evolves:

- Adjusting Your Business Strategy
- Maintaining Employee Morale
- Serving Your Customers to the Best of Your Ability
- Cash Flow Management During Challenging Times
- Weathering the Storm: Small Business Best Practices During Tough Times
Live Oak is here to serve all our incredible, resilient small business customers—we’re with you for the long-haul. Let me know if you’d like to discuss any specific challenges you’re facing. Learn what steps we are taking to remain prepared during these unprecedented times and let us know how we can help. [www.liveoakbank.com](http://www.liveoakbank.com)

Sincerely,

Tim Bridgers | SVP – Head of Funeral Home & Cemetery Lending

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